

# PRIVACY POLICY: TROPICAL NETWORK

Last Updated: 4/6/2026

At **Tropical Network** (“we,” “us,” or “our”), accessible from <https://tropicalnetwork.net/>, one of our main priorities is the privacy of our visitors and players. This Privacy Policy document contains types of information that are collected and recorded by Tropical Network and how we use it.

## 1. DATA WE COLLECT

We collect information to provide a better gaming experience and to maintain the security of our community.

- **Personal Information:** When you register for our forums, use our CAD system, or join our Discord, we may collect your username, Discord ID, and email address.
- **Game Data:** We collect your Unique Identifiers (UUIDs), IP addresses, in-game activity logs, and hardware IDs (if applicable via FiveM/Minecraft) to manage your account and prevent ban evasion.
- **Payment Data:** If you purchase from our store, we do **not** see your full credit card details. Payments are processed by third-party providers (e.g., Tebex, PayPal, or Stripe). We receive your email, name, and transaction history to fulfill your order.
- **TropicalCad Data:** Our CAD system stores data you input, such as character names, vehicle registrations, and roleplay records.

## 2. HOW WE USE YOUR INFORMATION

We use the information we collect in the following ways:

- To operate, maintain, and provide the features and functionality of our game servers.
- To identify you in-game and link your ranks/purchases to your account.
- To enforce our rules and prevent cheating, griefing, or toxic behavior.

- To communicate with you regarding updates, support, or account issues.
- To process transactions and prevent fraudulent activity.

### 3. LOG FILES

Tropical Network follows a standard procedure of using log files. These files log visitors when they visit our website or connect to our servers. The information collected includes IP addresses, browser type, Internet Service Provider (ISP), date and time stamps, and the number of clicks. These are not linked to any information that is personally identifiable; the purpose is for analyzing trends and administering the site.

### 4. THIRD-PARTY SERVICES

We share data with third-party services only when necessary:

- **Discord:** Used for community communication and account linking.
- **Tebex/Webstore:** Used to process digital purchases.
- **Game Platforms:** Information is shared with Mojang (Minecraft) and Cfx.re (FiveM) as part of the standard authentication process.
- **Google Analytics:** We may use analytics to understand how users interact with our website.

### 5. COOKIES

Like any other website, Tropical Network uses "cookies". These cookies are used to store information, including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

### 6. DATA RETENTION

We retain your information for as long as your account is active or as needed to provide you services. If you are banned, we will retain your IP and Unique Identifiers indefinitely to ensure the ban remains effective.

### 7. YOUR DATA RIGHTS

Depending on your location, you may have the following rights:

- **The right to access:** You can request copies of your personal data.
- **The right to rectification:** You can request that we correct any information you believe is inaccurate.
- **The right to erasure:** You can request that we erase your personal data, under certain conditions (note: ban records and transaction logs may be exempt).

## **8. CHILDREN'S INFORMATION**

Tropical Network does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you believe your child provided this kind of information on our website, we strongly encourage you to contact us immediately, and we will do our best to promptly remove it from our records.

## **9. CONSENT**

By using our website or game servers, you hereby consent to our Privacy Policy and agree to its terms.

## **10. CONTACT US**

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us through our Discord or via email: [contact@tropicalnetwork.net](mailto:contact@tropicalnetwork.net).